

Butterfield Construction LLP



Contact Information

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Checkatrade Monitoring

Member Since: **17 September 2009**
Membership Number: **22351**

Overall Rating	Total Reports
9.2	20

About this Tradesperson

Limited Company: **Registered as Butterfield Construction LLP. No. OC307345** VAT registered: **No. GB 826 8182 08**

Public Liability insurance: **Current - Verified on 17 February 2012** Cover Amount: **5,000,000**

Insured by: **Aviva**

Accreditations: **RVM, City and Guilds, NICEIC - Part-P Domestic Installer**

Most Recent Customer Feedback

Kitchen/dining room alterations and new Velux windows.

9.5 / 10

Excellent finished result. Courteous and helpful and tidied up everyday. Very satisfied. **Customer in Haywards Heath, 27 April 2012**

Bathroom refurbish

5 / 10

Very poor workmanship, pumps wrongly installed, calls not returned, no inspection to ensure work was satisfactory. Took months of hassle. **Customer in Haywards Heath, 18 November 2011**

Reply from Trader: The customer accepted the estimate on behalf of her elderly parents and wanted the work carried out the following week. The sanitary ware was ordered and the merchants promised all items to be delivered on the Tuesday. The job was started and upon collecting the sanitary ware found that some items were missing and damaged. These were re-ordered which delayed the job. The pump was fitted but it did not work properly. The manufacturers were contacted and it was re-fitted as they instructed. The pump sprung a leak so an engineer was called out, the fee being paid by us, and found again not to be fitted correctly. A new pump was ordered and fitted by a plumber who due to his work load took 3 weeks to do the work. Obviously, I was not happy about this, but it was out of my control. I accept this was a bad job and took a long time, these problems happen occasionally. I have complained to the merchants and was not pleased that the plumber let us all down. I have apologised to the customer and flowers were given to the customer and her parents together with a small monetary discount by way of compensation for the inconvenience caused.

New block paved driveway

10 / 10

I would recommend this company. **Customer in Haywards Heath, 11 March 2011**

Electrical alterations for new kitchen

8.8 / 10

Good quality, friendly and courteous service. **Customer in Haywards Heath, 3 February 2011**

Conversion of garage into utility room.

7.8 / 10

Reliable, polite and punctual. **Customer in Haywards Heath, 3 February 2011**