

## Coomber Roofing



### Contact Information

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### Checktrade Monitoring

Member Since: **8 September 2004**  
Membership Number: **9259**

### About this Tradesperson

Limited Company: **Yes: registered as Coomber Roofing Ltd. No. 05002420** VAT registered: **No. 835 0226 53**

Public Liability insurance: **Current - verified 18 November 2016** Cover Amount: **5,000,000**

Insured by: **BQI Insurance**



### Recent Customer Feedback

#### Renewing a flat roof.

10 / 10

I am trying to contact Coomber Roofing re a guaranteed flat roof done in 2010 as there appears to be a problem with it but they don't phone back or answer emails. **Customer in Haywards Heath, 17 April 2014**

Reply from Trader: The email I received from the customer went to my junk mail. I was contactable on the mobile but was not called. I did find a missed call on the office answer phone, which I had over looked, and for this I apologise. I contacted the customer and arranged a visit. Although the roof is still covered by our guarantee, I found that one of the leaks was on the other side of the building from where we worked, and at a lower level, and the leak where the flat roof was replaced relates to a parapet wall where there is defective pointing, and insufficient trays. These issues were not a problem when the work was carried out, and are a result of the severe rain fall over the last two winters. I have also advised the pitched roof is now showing many signs of potential failure. I spoke to the customer about the way forward and we are pricing up the defective areas, including a visit from the original felt roof sub contractor, and a brick work associate who will advise on the situation re the pointing, and trays.

#### Ridge tile came off in wind.

10 / 10

Despite being very busy after the recent high winds they attended same day and completed job as further rain was due. **Customer in Brighton, 30 April 2012**

#### Emergency roof repair

10 / 10

Very efficient in returning our call for the emergency repair. **Customer in Hove, 18 January 2012**

#### Refitting Slates

10 / 10

Very pleased with the service given. From the quick response for quote, and completing the work. Would recommend and have them again. **Customer in Brighton, 11 January 2012**

**Ridge tiles dislodges by high winds.**

10 / 10

Coomber Roofing provided an excellent prompt service which prevented further damage. I would recommend this company. **Customer in Brighton, 13 December 2011**

