

## D J Broome Plumbing & Heating

### Contact Information

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### Checkatrade Monitoring

Member Since: **2 July 2009**  
Membership Number: **123089**

### About this Tradesperson

Limited Company: **No**  
Public Liability insurance: **Awaiting Renewal**  
Insured by: **Brit Insurance**  
Accreditations: **RVM, Gas Safe Register**



VAT registered: **No**  
Cover Amount: **2,000,000**

### Most Recent Customer Feedback

#### Install new bathroom suite Shower and tiling

10 / 10

Dave turned up on time and date as agreed was always courteous. Each day the area was left tidy and with a working toilet. The work was completed as planned and to very high standard. I would certainly have no hesitation in recommending Dave was meticulous to the detail and has left me with a super bathroom. IT IS NICE TO SEE THAT GOOD OLD FASHIONED TRADES PEOPLE ARE STILL WITH US. **Customer in Ryde, 19 December 2011**

#### Refurbish two bathrooms (1 of which was disabled wet room)

6.5 / 10

I found the speed of work and reliability excellent. However, I found the quality of workmanship and pricing in my opinion debatable. I received zero response to issues raised over and over again. I am still waiting, and have not any contact. **Customer in East Cowes, 16 July 2011**

Reply from Trader: The customer was given a full itemised quote, every single item, Manufacture and Model were listed, along with a total price for each bathroom. I completed the first bathroom within 1 week and the second bathroom the following week. At the end of the third week the customer settled his bill via internet bank transfer. In my opinion if the customer was not satisfied why was the bill paid in full. The customer contacted me and stated that certain items (disabled handrails were not to standard) I have emailed and spoken on the phone with the customer about this issue, also with the supplier and manufacture of these items, these items meet Buildings Regulations document "M" & Lantec. I also carried out extra tiling to the second Bathroom and supplied and fitted (after fitting the original) in my opinion a better quality more expensive sprung loaded waste and plug system to each bathroom free of charge. I think that my positive feedback from my previous customers speaks volumes".

#### Shower Installation (Bath removal)

10 / 10

The work was carried out as required including a bit of extra work that I was not charged for. Bath was disposed of and the place left clean and tidy. Would recommend and use again. **Customer in Ventnor, 24 June 2011**

**Power flush and new boiler installation.**

10 / 10

It was quite a change to get the work done by Mr Broome, so very quickly and efficiently. **Customer in Shanklin, 14 June 2011**

**New bathroom and re-tile walls and floor.**

9.8 / 10

Job completed to a very high standard, taking only 60% of the time originally quoted. **Customer in Ventnor, 5 May 2011**



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Consumer Hotline: 0845 408 4866