

## First Call Heating Ltd

### Contact Information

**Name:** James Walker  
**Address:** Chandlers Ford, Hampshire, SO53 3GA  
**Telephone:** 02380 262690  
**Mobile:** 07785 933331  
**Email:** firstcallus@aol.com  
**Web:** www.firstcallheating.co.uk

### Checkatrade Monitoring

Member Since: **13 July 2007**  
Membership Number: **95510**

### About this Tradesperson

Limited Company: **Registration no. 5301416**

VAT registered: **No. 631989603**

Public Liability insurance: **Current - Verified on 4 April 2011**

Cover Amount: **5,000,000**

Insured by: **Zurich Insurance PLC**

Accreditations: **RVM, Gas Safe Register, Microgeneration Certification Scheme**

### Most Recent Customer Feedback

#### Boiler Replacement

10 / 10

I had the new Worcester 36LXi boiler fitted as it is so small it fitted perfectly into my compact kitchen. It works superbly, is extremely efficient and almost silent, unlike my old boiler. It has made a big difference to my central heating and hot water, especially considering the cold spell that we are currently having. I wouldn't hesitate to recommend First Call based on the job that they have done. **Customer in Eastleigh, 8 February 2012**

#### Boiler Fitted and Serviced

10 / 10

Would thoroughly recommend James and his team. They are always swift to deal with any issues in a professional, courteous and cost effective manner. Any after sales care is never an issue either with all of the team taking pride and care in the good name of the company. **Customer in Southampton, 4 February 2012**

#### Boiler Replaced

10 / 10

Fast response when our boiler stopped working and James gave us all the facts in order to make an informed decision about whether to repair or replace. Within two working days Jez arrived promptly at 8am with our new boiler and we had heat and hot water by 2pm HOORAY! I am a Mother of two young girls and felt happy to have these guys in our home. We got excellent service from very knowledgeable people - we would not hesitate to use First Call again and will certainly be recommending them to our friends and neighbours. **Customer in Romsey, 31 January 2012**

#### Low water pressure in boiler

10 / 10

No heat or hot water, called the office out of hours and then phoned James on his mobile, explained the problem and within 5 minutes he was at my home and was able to sort it immediately. Excellent service **Customer in Eastleigh, 23 January 2012**



**Called out just before Christmas as mums central heating had packed up**

10 / 10

I was very pleased at how the company came out the next day to look at my elderly mums central heating. Even though they could not fix it straight away they came out twice and got it working enough for background heat as it was very cold at the time. System needed flushing through and this has been done today. Very helpful staff and always willing to call round to help sort out problems. I would definitely recommend them. **Customer in Southampton, 5 January 2012**

