

## Frosty's Building Contractors



### Contact Information

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### Checkatrade Monitoring

Member Since: **1 April 2009**  
Membership Number: **119750**

### About this Tradesperson

Limited Company: **No**  
Public Liability insurance: **Current - Verified on 1 April 2011**  
Insured by: **Glemham**  
Accreditations: **RVM**

VAT registered: **No. 872459687**  
Cover Amount: **1,000,000**

### Most Recent Customer Feedback

#### Single storey ground floor kitchen-diner extension

10 / 10

We were delighted to have found Frosty's and we were very pleased at their approach, manner and professionalism. A great job very well done. Initial site and verbal quote offered which was backed up by written estimate which was further updated with a detailed quote when the plans were all agreed. Particularly liked the way that they worked as a team and provided the best solutions to queries which inevitably arose. Would happily recommend Mike and his team to anyone.  
**Customer in Redhill, 15 October 2011**

#### Reigate - Single story extension with roof terrace, external and internal works and landscaping 10 / 10

We appointed Frosty's to carry out extensive work on our property including the erection of a large single story extension with roof terrace, the creation of a large internal living space with the removal of external and internal walls, alterations to the hallway, rendering and painting of the exterior front and rear of the property, installation of a new front door and extensive landscaping to the rear. In mid-2010 we contacted six local building companies for quotations. Michael Frost's approach was by far the most professional and their quotation was the most detailed and accurate. Our project had many challenges, including deep excavations, elaborate ironwork and the installation of large sliding glass door panels purchased from Sweden. Michael and his team adapted to the challenges with a patient and professionally attitude, even when things did not go according to plan. At one point during the snow of December 2010, Michael and his team carried their tools almost a mile on foot and worked for several days in sub-zero temperatures to completed the installation of steelwork, which would have been difficult enough in normal conditions! The quality of Frosty's work is excellent and the Frosty's team are a hard-working and friendly bunch. They are tidy, conscientious and respectful. Michael in particular is diligent and quality-conscious and it is clear that he takes pride in his work and the reputation of his team. Although the project scope grew over time, Michael always discussed additions with us before committing us to additional cost. The original quotation was honoured through to completion and there were no unexpected extras. Frosty's was not the cheapest quotation we received but I am convinced they provided us with the best possible value for money given the commitment shown to the project, their reliability and the overall quality of the finished project.  
**Customer in Reigate, 31 July 2011**



**Extension**

9 / 10

Although very well recommended, we seemed to have difficulties from the start with running over schedule. We felt that this was due to another job they were running which was taking the traders focus. Unfortunately, they left our project in its early stages (at damp proof course) with no notice, with the inconvenience of needing to find another builder.

**Customer in Redhill, 1 June 2011**

Reply from Trader: In my opinion the project ran over schedule due to an inexperienced architect who continued to revise plans weekly altering measurements and materials. There was also the unforeseen problem of having to break up previously laid concrete (which I agreed to dig out Free of Charge!) before we could even commence the scheduled work. We always carry out more than one project at a time and this has never been an issue for any of my other clients in the past. I felt that my workforce were continually being patronised and spoken to in a rude manner by the customer and their architect and brought this to their attention long before leaving site. The customer did not keep to the contract regarding payment terms. Before leaving site I handed over a letter explaining my concerns and offered to continue work but I was not asked to return.

**Removal of internal wall and fitting of new open plan kitchen**

10 / 10

Would happily recommend Frosty's Building Contractors. We are very pleased with our new kitchen. Although we ended up paying more for work in the end, this was due to problems which were discovered during the process and the choices we made to have them resolved. We were kept well informed before decisions were made. All the guys were friendly and were clean and tidy in their work. **Customer in Horley, 11 May 2011**

**Single side extension, 2 story extension, Garage conversion, Patio**

10 / 10

We chose Frosty's to carry out a significant amount of work on our house. We were very pleased with the results and would recommend Mike and his team without hesitation. At all times the guys were respectful, courteous and kept the site tidy which made a real difference. Mike is honest, reliable and a committed builder who runs a team with great work ethics. **Customer in Reigate, 31 July 2010**