

Groewood Double Glazing Ltd

Contact Information

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Checkatrade Monitoring

Member Since: **9 May 2007**
Membership Number: **3634**

About this Tradesperson

Limited Company: **Registration no. 6027133**
Public Liability insurance: **Awaiting Renewal**
Insured by: **MMA Insurance**
Accreditations: **RVM, FENSA**



VAT registered: **No. 900853249**
Cover Amount: **1,000,000**

Most Recent Customer Feedback

Roller garage door installation 10 / 10
Furst class professional job. **Customer in Bordon, 19 April 2012**

Replacement glass to double glazed units. 9.8 / 10
I would recommend this company. **Customer in Midhurst, 5 April 2012**

Renewal of double glazing unit. 10 / 10
I would recommend this company. **Customer in Liphook, 22 March 2012**

Replacement Windows 7.8 / 10

Informative and very friendly salesman who did not press for 'the sale'. Good standard of workmanship from the fitters. However, we were upset by 'middle management' pressing for payment before the job was properly installed and would therefore recommend, with reservation. **Customer in Liphook, 15 March 2012**

Reply from Trader: We are concerned at the statement that they were "pressed" for payment as they were simply asked to meet their contractual obligations and pay the amount due at that stage of the contract. The balance due on this contract was discussed with the customers. In fact, they were told to hold back more than the normal 10% of the contract value as per the terms and conditions on the contract "as signed by the customer". The outstanding issues were simply a replacement window and some minor trimming. Furthermore, the customers actually came in to the showroom to pay the balance a few days after the payment conversation took place. If we were "pressing" for payment would payment not have been made sooner? Is it not reasonable to expect payment for work that has been undertaken on a contract, many companies ask for full payment before undertaking the work.

Replace double glazing unit

10 / 10

Always very efficient and polite. **Customer in Haslemere, 15 March 2012**



Check the latest information at: www.checkatrade.com/GroveswoodDoubleGlazing



Consumer Hotline: 0845 408 4866