

J Shopland Building Services Ltd

Contact Information

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Checkatrade Monitoring

Member Since: **6 August 2008**
Membership Number: **113987**

About this Tradesperson

Limited Company: **Registration no. 5980251**
Public Liability insurance: **Awaiting Renewal**
Insured by: **MMA Insurance plc**
Accreditations: **RVM**

VAT registered: **No. 897 4371 67**
Cover Amount: **1,000,000**

Most Recent Customer Feedback

Removing of an old porch and re-building a new one with new double glazed units 9.5 / 10

Sadly, I feel that the communication from the office was very poor at times with us having to chase information. Unfortunately they were a week later than agreed and we didn't even have a call to advise us of this. However on saying that the quality of the work has been outstanding and the workmen were very polite and respectful at all times. They do take pride in what they do and we are so pleased with the result. **Customer in Shepperton, 23 July 2010**

Reply from Trader: J Shopland Building Services Limited prides itself on our commitment to ensuring a superior standard of customer care is maintained for our entire client base throughout the length of the projects. The recent negative scoring comes as a complete shock to all the team, especially the office staff who dedicate their time to ensuring that client's needs are consistently met. Our policy for notifying clients to changes in start dates for small scale works in five days. It is with regret that in this instance the client telephoned the office before the said notification period and whilst the team were still commendably trying to make changes to the schedule to accommodate the original start date. Unfortunately due to unforeseen circumstances this was not possible and the works had to be pushed back by one week only. John and his team were extremely sorry and apologetic to the client for this inopportune yet minor delay. With these circumstances in mind, J Shopland Building Services Limited would like to make reference to the excellent scoring that was received by the same client for the rest of the service and works.

Loft conversion. 9.5 / 10

They are very good at their job, It is obvious they know what they are doing and they are also very nice, decent people. I would recommend them. **Customer in Twickenham, 4 September 2009**

Loft Conversion 10 / 10

I would recommend them. **Customer in Walton-on-thames, 17 February 2009**



Building extension

10 / 10

The best building experience of my life - fantastic quality - friendliest and most courteous people possible. I would recommend them. **Customer in Woking, 2 December 2008**

Loft Conversion

9.5 / 10

Top team, highly recommended **Customer in Teddington, 31 October 2008**