

Kevin Welling

Contact Information

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Checkatrade Monitoring

Member Since: **26 November 2002**
Membership Number: **1719**

About this Tradesperson

Limited Company: **Registered as Kevin Welling Limited. No. 6841736** VAT registered: **No. 643308747**
Public Liability insurance: **Current - Verified on 11 October 2011** Cover Amount: **5,000,000**
Insured by: **Zurich**
Accreditations: **RVM, Gas Safe Register**

Most Recent Customer Feedback

Mr Welling attended a very dear, elderly friend of mine, boiler. 10 / 10

Kevin was an absolute professional. He quickly established the cause of the problem. The customer is very elderly and Kevin put her at ease and was exceedingly polite and helpful. I can not thank him enough for the professional service that my friend received, highly recommendable! Thank you! **Customer in Chichester, 24 November 2011**

New boiler fitted in loft. 10 / 10

Excellent job highly recommended. **Customer in Chichester, 22 November 2011**

Biler breakdown - Repair 10 / 10

Came as quickly as he could after breakdown of our boiler, once he had got a new part he arrived very soon after. **Customer in Bognor Regis, 19 October 2011**

Rectify plumbing problem on central heating 6 / 10

Radiator was constantly on, trader came said it was a valve problem and replaced. The problem still occurred and when speaking to trader he said he was going on holiday and could not come out. Since then I have not been able to contact trader. I have since had to call out another plumber to rectify the problem and pay another bill. **Customer in Bognor Regis, 23 August 2011**

Reply from Trader: I diagnosed a faulty motorised valve and after purchasing one returned the next day to fit. I explained that I was only going to change the head initially as it was not working and told her to monitor the situation which I highlighted on the bill as well. The customer rang me 4 days later to say the problem was still there and I explained that I was going on holiday and could it wait until I returned she agreed. On my return the customer rang me and said that she had got it done by someone else and wanted her money back I explained that I was never given the opportunity to return to the site and that if she returned my valve head I would refund the labour (I also fitted a tap as well and charged the labour for 2 calls) the rest was parts and VAT. I spoke to



the customer on 3 separate occasions after my return so in fact she is mistaken in that she has not been able to contact me although since I asked for the return of the valve I have had no contact from her until now.

Finding source of leak, replacing pipe and floor boards.

10 / 10

Quick, efficient and highly recommended. **Customer in Bognor Regis, 28 June 2011**

