

L W L Heating



Contact Information

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Checkatrade Monitoring

Member Since: **26 May 2004**
Membership Number: **7173**

About this Tradesperson

Limited Company: **No**

Public Liability insurance: **Current - Verified on 28 June 2011**

Insured by: **QBE**

Accreditations: **RVM, Buy With Confidence, City and Guilds, Environmental Agency, Gas Safe Register, OFTEC, Part L**

VAT registered: **No. 684 5245 11**

Cover Amount: **2,000,000**

Most Recent Customer Feedback

Called to get some advice about a central heating boiler problem

10 / 10

Lee had emailed a response the previous evening giving me some very practical advice. He also offered to discuss the problem with me on the telephone if I called him today. When I called he had just finished his first job and was more than happy to discuss my problem in some detail and at length. I would not hesitate his recommend his services based on his welcoming attitude, technical advice and experience all given free of charge. **Customer in Guildford, 14 February 2012**

Mended 'overheating issue' on Glow Worm 30hxi boiler

10 / 10

Our boiler went pear shaped at about 2pm and I was lucky an LWL heating engineer was working in our suburb that day. He was round in twenty minutes and made an excellent job of fixing it on the spot. He talked me through what had gone wrong, showed me what he was doing and didn't need payment on the spot because they send out invoices in the post. A truly excellent family firm I'd recommend to anyone. I've already tweeted about them and I'll gladly sing their praises to anyone who'll listen! They made a potentially stressful situation bearable. Very impressive. Thanks again! **Customer in Brighton, 19 January 2012**

Faulty Boiler

10 / 10

Problem with the boiler over the weekend period. No hot water being supplied. After following the manual to try and reset the boiler ourselves with no joy we decided to contact a number of "emergency call out" engineers". Lee Stafford responded to our call immediately, whilst others failed to respond. He talked through the problem, checked through his own manuals and offered further advice to resolve the fault. He was very patient and helpful in manner and gave clear, concise instructions.....obviously very knowledgeable. We managed to resolve the fault with his assistance over the phone and get our hot water running again. Even more fantastic that this did not cost a penny...Lee guided us through the process of what to do over the phone. Based on our experience of his telephone support we would have no hesitation in using his services again and most definately recommend him if you experience a faulty boiler. **Customer in Brighton, 6 August 2011**



Full service of back boiler

10 / 10

Big thanks to Lee for the work completed in servicing our back boiler. We had been told by another unrelated company that the only solution was a replacement boiler, which with us three floors up in a listed building would have demanded extensive work and expense. After a month without hot water due to this incorrect diagnosis, when we subsequently contacted Lee he immediately showed his commitment to his profession by determining that a full service was all that was needed. The work was carried out in a very professional and timely manner, including additional work to reinforce the existing fittings. The invoice was extremely competitive, and we will certainly continue to use LWL heating for all our future needs. **Customer in Brighton, 25 July 2011**

Boiler repair - replaced PCB

10 / 10

Very pleased with the work done. Very courteous and good communication, and the work was completed very tidily and quickly. Thoroughly recommended. **Customer in Brighton, 25 July 2011**

