

## MSW Carpentry & Plumbing

### Contact Information

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### Checkatrade Monitoring

Member Since: **2 July 2009**  
Membership Number: **121605**

### About this Tradesperson

Limited Company: **No**  
Public Liability insurance: **Current - Verified on 23 June 2011**  
Insured by: **NIG**  
Accreditations: **RVM, City and Guilds**



VAT registered: **No**  
Cover Amount: **2,000,000**

### Most Recent Customer Feedback

**Repaired toilet which was pouring water out of the overflow pipe.** 10 / 10  
Excellent through out arrived on time very polite. Quick worker. **Customer in Guildford, 9 May 2012**

**Refurb of plumbing system, new shower room and new bathroom** 3.8 / 10  
He was employed to refurbish our plumbing, install a new bathroom and separate shower room. Tiler that he employed let us down the night before. He assured us he would finish the bathroom, but let us down because a larger job had come in. We have had to employ others to finish the work. All other trades we used were 100% reliable and on time. **Customer in Sutton, 31 March 2012**

Reply from Trader:I feel the above feedback is totally unacceptable, I was always going to finish this work, but because I had started a new job the next available date I was able to get back was 24th April, which they were not happy with and told me they were going to get someone else to finish. I explained that as a sole trader I need a bit of notice to book work in as I am very busy. With that I felt the communication with the customer broke down and he told me not to come back.

**Hanging 7 new doors.** 10 / 10  
If you want any doors hung then this is the person to use, fantastic. **Customer in Farnham, 2 March 2012**

**New bathroom install.** 9.5 / 10  
I am extremely pleased with our new bathroom, Matt has done a fantastic job. **Customer in Farnham, 7 November 2011**

**New kitchen, oak flooring.** 9.5 / 10  
Matt was always on time polite, clean and get the job finished quicker than we though, will use again. **Customer in Farnham, 8 October 2011**

