

Mercury Maintenance Ltd

Contact Information

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Checkatrade Monitoring

Member Since: **2 February 2010**
Membership Number: **129647**

About this Tradesperson

Limited Company: **Registration no. 5191507**
Public Liability insurance: **Awaiting Renewal**
Insured by: **Zurich**
Accreditations: **RVM, Gas Safe Register**



VAT registered: **No**

Cover Amount: **2,000,000.00**

Most Recent Customer Feedback

Repair of garage roof and external maintenance work which was 10 / 10

The work was completed to a high standard and when an unexpected problem was found I was kept informed about the extra cost from the outset. I would recommend Merlin to anyone without hesitation. **Customer in Tadworth, 14 October 2011**

Fixed leak under bath 9.8 / 10

Colin came the day after our initial telephone call and fixed the leak for less than he originally quoted, he seems to have done a good job. **Customer in Chesham, 31 August 2011**

Fitting new gas boiler. 10 / 10

Fantastic work, we love our new boiler. First class, quick and efficient and highly reliable. Definitely recommended, many thanks. **Customer in Slough, 9 June 2011**

Plumbing - general. 9.5 / 10

Efficient, courteous and respectful in our home. They did an excellent job and I would happily recommend them. **Customer in London, 3 June 2011**

Fixed hot water issue 10 / 10

We found that we had a problem with our hot water, and it did not appear to be the usual issue with the elements. Colin and Joe were extremely helpful from the outset, making extra efforts to resolve the problem as my wife was heavily pregnant with twins and struggling without a shower! They were both extremely courteous, polite, friendly and above all, caring - keen to establish the root cause of the issue and fix it as soon as possible. They even lent me their own equipment to allow me to check the economy seven power supply at night, and called me to check if the hot water was

fixed after each time they changed a component to try and isolate the problem. They were able to arrange for an electrician also when it was established to be an electrical issue. I cannot praise them enough - the service they offer is well above and beyond what you would expect from anyone. The work also is to a high standard, their customer service excellent, and I have already recommended them to friends whose heating is broken!! At a time when the world feels full of tradesman looking to make a quick buck and fleece the vulnerable at their time of need, Colin and Joe go great lengths to restore trust in their profession and truly deliver excellent work, value for money, professionalism and a genuine kindness to their customers.

Thank you both **Customer in Northolt, 23 November 2010**

