

Niall Catlin Plumbing & Heating

Contact Information

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Checkatrade Monitoring

Member Since: **13 December 2006**
Membership Number: **90005**

About this Tradesperson

Limited Company: **Registration no. 4186147**
Public Liability insurance: **Current - Verified on 13 October 2011**
Insured by: **Zurich Insurance PLC**
Accreditations: **RVM, Gas Safe Register**

VAT registered: **No. 641 8712 37**
Cover Amount: **5,000,000**

Most Recent Customer Feedback

New boiler fitted

10 / 10

Very good job arrived on time, quick and efficient. Helpful staff answerer all my questions, no pressure to pay until job was done and customer happy. Care was taken to lay dust sheets all around to protect my carpets, all rubbish taken away just left with nice new boiler which is working fine. Would have no hesitation in recommending this company, thanks to Niall and team. **Customer in Basingstoke, 10 February 2012**

Replaced outside tap

10 / 10

Polite and professional. **Customer in Basingstoke, 2 February 2012**

Work was good

10 / 10

The work was good arrived when said and done the job. We received the bill and felt shocked by it. I feel that I was not told at any point we would be charged and extra hour work if they go over the hour by 1 minute. They were there for 1 hour 10 minutes and we were charged for 2 hours labour I am not happy about this. **Customer in Basingstoke, 23 January 2012**

Reply from Trader:I like the idea of the feedback system as it gives my customers the ability to air their thoughts and experiences on the work this company has carried out for them. I would have liked it better in this case if the customer had explained both sides of the story. The customer was clearly told of the hourly rate to which she agreed to at the time and after the work was completed signed a job sheet to agree the time spent at her property. I feel that this customers comments are unfair, I have been in business for 22 years, this doesn't happen if you don't look after your customers.



Fitted TRV

10 / 10

I have used this company three times, they are dependable, give honest, fair advice, no pressure to spend more money than needed. **Customer in Basingstoke, 12 January 2012**

Replaced boiler and cylinder.

10 / 10

I would recommend this company. **Customer in Basingstoke, 12 January 2012**