

## Putney Plumbers

### Contact Information

**Name:** Elaine Brightman  
**Address:** Putney, London, SW15 1HL  
**Telephone:** 020 8 789 0999  
**Mobile:**  
**Email:** putneyplumbers@btconnect.com  
**Web:** www.putneyplumbers.com

### Checkatrade Monitoring

Member Since: **3 July 2001**  
Membership Number: **1493**

### About this Tradesperson

Limited Company: **No**  
Public Liability insurance: **Current - Verified on 26 August 2011**  
Insured by: **Aviva**  
Accreditations: **RVM, Gas Safe Register**

VAT registered: **No**  
Cover Amount: **2,000.000**

### Most Recent Customer Feedback

#### Re-plumb house, new central heating and hot water.

9 / 10

Tony and Rhys did an amazing job - they worked incredibly hard, made changes to plan as I requested and were highly professional all round. **Customer in London, 3 November 2011**

#### To analyse and repair two leaks.

5.3 / 10

I had two small leaks to be analysed and fixed. The plumber seemed rushed which led to one leak being diagnosed wrongly and the wrong parts being ordered. The return visit was just as rushed with the shower tap fitted upside down. **Customer in London, 11 August 2011**

Reply from Trader: We have contacted the customer to discuss his concerns and comments. The customer purchased a filter tap to fit. This filter tap could only be fitted with the relevant taps to suit which are very expensive so the customer opted for just fitting a middle of the range tap therefore, the filter tap could not be used. With regards to the shower the handle it was not quite straight and so our engineer offered to return and straighten it. The customers answer was that he was not really bothered and happy to live with it. We were at the customers property for 4.5 hours in total and we feel that this is about the average time to carry out this kind of work.

#### Cistern repair.

10 / 10

Good. **Customer in London, 6 July 2011**

#### Re-attach a radiator and fix a leaking washing machine drain connection

10 / 10

Engineer arrived on time and worked efficiently and very tidily (in a newly decorated room) **Customer in London, 29 June 2011**



**Replacement of hot water cylinder, draining old cylinder and capping off relevant pipes prior to completing installation**

10 / 10

The engineer was very thorough, His work was faultless, time-keeping exceptional and he was always prepared to "go the extra mile". A few unexpected problems arose after the installation was completed and these were dealt with by the engineer very swiftly. I will definitely be recommending Putney Plumbers to my friends and neighbours. **Customer in London, 28 January 2011**

