

## Safi Cleaning Services Ltd



### Contact Information

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### Checkatrade Monitoring

Member Since: **2 September 2008**  
Membership Number: **114369**

### About this Tradesperson

Limited Company: **Registration no. 6557917**  
Public Liability insurance: **Current - Verified on 3 January 2012**  
Insured by: **HISCOX**  
Accreditations: **RVM**

VAT registered: **No**  
Cover Amount: **£5,000,000**

### Most Recent Customer Feedback

#### Cleaned conservatory

10 / 10

Although making contact with Safi was tricky over the Xmas period, everything about the service provided was excellent. Frank gave the job his full care and attention and kept me fully informed about what he was doing. He did more than actually agreed - he cleaned the whole conservatory, though I had only asked him to do the roof. **Customer in East Grinstead, 19 January 2012**

#### Cleaned carpet and windows

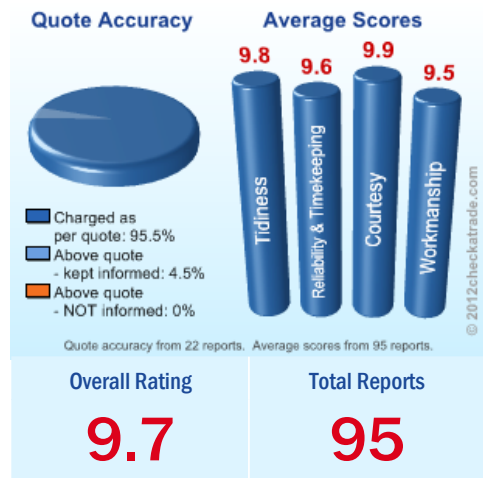
8.8 / 10

Frank is a really nice guy and he was happy to give advice about the best way to tackle a smelling carpet. He did a good job with the carpet, however the smell was quite bad for a few days after the cleaning was done. With Shake and Vac and time this now appears to be fading. Window cleaning was ok on the ground floor, however the upper floors could have been cleaned a bit more thoroughly. **Customer in Uckfield, 12 January 2012**

Reply from Trader: Before cleaning the windows and carpet I had explained to the customer the method used and highlighted the issues.

Windows: I explained how the pure water system works, highlighted the fact that on first cleans there is the high probability of the windows spotting as these had not been cleaned in a very long time and that if this was particularly bad to contact us and we would re-clean the windows at no charge. No call has been made requesting a 2nd clean.

Carpet: Upon questioning to ascertain the customers concern on the carpet, she told me that there was a strong smell of animal in the lounge. I suspected that there was the presence of urine soiling in the carpet and told her that I might not be able to neutralise the odour if the soiling had contaminated the underlay and that cleaning would breakdown the urine crystals and the bad smell would return. I pointed out that the ideal solution would be to remove the underlay, clean and sterilise the area beneath the carpet or to re-carpet the room. Following my report the customer initially did not want to proceed with the carpet clean then changed her mind knowing what was in store.



**Cleaning of fascia, gutters, windows and conservatory roof**

10 / 10

We were delighted with the service. **Customer in Haywards Heath, 11 January 2012**

**Rug cleaning.**

10 / 10

I would recommend this company. **Customer in Hassocks, 22 December 2011**

**Upholstry cleaning.**

10 / 10

I would recommend this company. **Customer in Haywards Heath, 16 December 2011**

