

## Southern PC Doctor



### Contact Information

**Name:**  
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### Checktrade Monitoring

Member Since: **15 June 2011**  
Membership Number: **218392**

### About this Tradesperson

Limited Company: **No**  
Public Liability insurance: **Current - Verified on 15 June 2011**  
Insured by: **Brit Insurance**  
Accreditations: **RVM**

VAT registered: **No**  
Cover Amount: **1,000,000**

### Most Recent Customer Feedback

#### Problems with ant-virus security and locating some computer programmes. 10 / 10

Mark visited on a first occasion and diagnosed problem relating to anti-virus security and set up a better system on our computer. Once this had been resolved another problem occurred, and we phoned up for advice. Initially he tried to resolve the problem relating to a message coming on our computer screen, but was up front in explaining that he had to charge another fee to re-examine our computer again to see what was causing it. After this 2nd visit Mark was able to resolve this secondary problem with our computer. **Customer in Havant, 25 May 2012**

#### Giving me advice 10 / 10

This gentleman was so helpful and I would most certainly use him again **Customer in Waterlooville, 24 May 2012**

#### Set up new iMac and printer 9.8 / 10

Work was carried out efficiently and to my satisfaction, would highly recommend mark at southern pc doctor. **Customer in Havant, 23 May 2012**

#### Repaired my personal computer 10 / 10

This is the fourth occasion I have used Southern Computer Doctor, and I will certainly use them again when required. Excellent service **Customer in Fareham, 23 May 2012**

#### Removal of virus, backup of data, reinstall software, resolve issues with firewall, instal memory to speed up computer, resolve timeout issues with internet 10 / 10

Mark has now visited us twice to remove a virus from 1 computer and to undertake work on 3 other computers. He approached the job methodically and in a professional manner. Even though he had not seen the specific virus before, his methodical approach resolved the issue in a timely fashion. He offered friendly advice and his approachable manner



meant that the work was carried out speedily. His estimated timeline for completing the work was accurate, and the financial estimate he provided was fair. **Customer in Havant, 22 May 2012**

