

Skyvac Services



Contact Information

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Checkatrade Monitoring

Member Since: **11 August 2015**
Membership Number: **344547**

About this Tradesperson

Limited Company: **No** VAT registered: **No. 202 6906 33**
Public Liability insurance: **Current - verified 3 January 2018** Cover Amount: **1,000,000**
Insured by: **AXA Insurance**
Accreditations: **Criminal Background Check, IPAF Member, Kent Trading Standards Approved**

Recent Customer Feedback

Remove moss from roof and apply product to stop it returning for 3 - 4 years. 10 / 10
I cannot praise them too highly. Very thorough job, pleasant and hardworking workmen. Barely took a break on a very warm day. Tidied up before leaving. I would recommend this company. **Customer in Basingstoke, 21 May 2018**

Manually scraped moss off roof and then treated with chemical to stop regrowth. 10 / 10
Swept up the all moss off the ground where it had fallen off the roof. Checked if neighbours had been affected and offered to sweep their garden. **Customer in Haywards Heath, 16 January 2018**

Cleaning Gutters 10 / 10
Arrived promptly and cleaned gutters removing debris. Very friendly and polite - would definitely recommend. **Customer in Maidstone, 5 January 2018**

All gutters cleaned. 10 / 10
The work was carried out very promptly and satisfactorily, and with minimal mess. Would definitely use them again. **Customer in Whitstable, 5 December 2017**

Guttering cleared and roof and conservatory cleaned 5.25 / 10
I thought the work was good until I found my drain blocked a few days after. I know my drains were clear as we had only just moved into the property and had a drain survey done. **Customer in Leigh-on-Sea, 28 November 2017**

Reply from Trader:Firstly, thank you for saying that the work we carried out with regards what we were asked to undertake you were happy with. Secondly, as I said to you we don't undertake any type of drainage cleaning under ground level. I totally sympathise with you about the blockage underground. However, the lesson in future is to have all under ground work carried out after the roof and gutter cleaning, as there is a possibility of the

drains becoming blocked again, due to the amount of moss etc still in the gutters and on the roof. I understand you had the drains cleaned when you bought the property but between the drains being cleaned and Skyvac Services cleaning your roof and gutters there was a possibility of the drains becoming blocked again. It is standard procedure for Skyvac to block the top of the downpipes while the work is being carried out, once the roof has been cleaned we do make sure all gutters and down pipes have been cleaned out.

