

M J Cooper & Sons

Contact Information

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Checkatrade Monitoring

Member Since: **24 April 2008**
 Membership Number: **109724**

About this Tradesperson

Limited Company: **No**
 Public Liability insurance: **Current - verified 28 April 2017**
 Insured by: **Miles Smith**

VAT registered: **No**
 Cover Amount: **5,000,000**



Recent Customer Feedback

New roof. 10 / 10
 First class work and left the site clean and tidy. **Customer in Poole, 28 April 2016**

Leak in roof, lose tiles. 10 / 10
 Was very satisfied with the work they carried out, very polite. Highly recommended. **Customer in Poole, 8 April 2016**

Replacement slate roof, soffit and guttering 3.75 / 10
 Generally the work on the roof is ok but the fixings for the down pipes and guttering came apart a short time after completion and will need extra brackets fixing and putting back together. **Customer in Bournemouth, 1 July 2015**

Reply from Trader: We would like to thank this customer for leaving feedback. In Regards to the comments left I find these unfair. Although this customer paid for half the work he didn't employ me and the gentleman that did is 100% happy with the work. I'm dedicated to my business and have full trust in the work I do. The work completed here I feel was at a very high standard and would be proud to show people. I've tried to contact the customer to discuss the issues he pointed out but have been unsuccessful to get through but will keep trying. The guttering was perfect and had no problems when I finished the job, as for the down pipes the customer nudged them when parking his car which is what made the fixings came apart slightly. I ask for you to read my other comments for a true reflection of my work.

Replaced garage roof and all supporting woodwork. 8.75 / 10
 Quoted a good price and completed the work to a high standard. **Customer in Poole, 1 May 2014**

Replacement clay tiled roof. 9.75 / 10
 Job completed on time to a high standard, no hidden extras. **Customer in Bournemouth, 15 December 2012**